

STATE OF MAINE DEPARTMENT OF CORRECTIONS

MAINE CORRECTIONAL CENTER 17 Mallison Falls Road

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COMMISSIONER

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Expanded Zoom Video Visits and Non-Contact Visits

The Maine Department of Corrections recently announced that we will begin expanding our visiting options during the COVID-19 pandemic. Starting on Thursday, July 16th, we will begin offering one-hour non-contact visits in addition to expanding Zoom visits to be 45-minutes in length.

Visitors may call the Visit Office at 207-893-7109 to schedule a non-contact or Zoom visit. The Visit Office will be open for calls 9:30 am – 4:30 pm Monday, Tuesday, and Wednesday. All visits must be scheduled two business days in advance. Visitors may also schedule visits by completing a request online at the following link: https://www.maine.gov/corrections/facilities/mcc/MCC_VisitRequest.htm. Please be sure to specify if you are scheduling a non-contact or Zoom visit. Non-contact visits are limited to two visitors from the same household.

Requirements for Non-contact visits are as follows:

- Must reside in the State of Maine, New Hampshire, Vermont, Connecticut, New Jersey, or New York.
- Have a valid State of Maine, New Hampshire, Vermont, Connecticut, New Jersey, or New York driver's license or picture ID (Passports cannot be used as identification for non-contact visits as they do not specify state of residency)
- Must be able to clear a screening process prior to the visit, which includes, but is not limited to, a temperature check
- Must bring their own face mask and wear it during the entire processing period and visit time. If you do not have a face mask, one will be provided to you at no cost. Face masks are not required for children age 5 and under
- Must be able to arrive 15 minutes prior to the scheduled visit time
- All other regular visit rules apply, including dress code

If any of the above criteria is not met, the visitor will be turned away.

The non-contact visit schedule is as follows:

Day/Time	9:45 am - 10:45 am	12:45 pm - 1:45 pm	2:15 pm - 3:15 pm	7:00 pm - 8:00 pm
Thursday	Women's Center	Security North	Security South	Dorm 6
Friday	Male MPU	Dorm 6	Dorm 5	Security South
Saturday	Female MPU	Dorm 5	Dorm 6	Women's Center
Sunday	Male MPU	Dorm 6	Dorm 5	Security North

Zoom visits will begin 15 minutes after the start of non-contact visits on the same dates and times listed above. Zoom visits will be limited to one per month per inmate.

