



# **JUNIPER RIDGE LANDFILL**

**Operated By  
NEWSME Landfill Operations, LLC**

May 15<sup>th</sup>, 2023

Wallace Giakas  
Bureau of General Services  
77 State House Station  
Augusta, Maine 04333

**RE: Monthly Report of Landfill Complaints**

Dear Mr. Giakas:

During the month of April 2023 Juniper Ridge Landfill received two complaints from area residents regarding landfill operations. Both complaints were confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,  
NEWSME Landfill Operations, LLC

Wendy Plissey  
Assistant Controller

enc.

**JUNIPER RIDGE LANDFILL**  
**-LANDFILL COMPLAINT RECORD FORM-**  
 April 2023

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
04/07/23	3:17 PM	Other	Traffic	Laura Sanborn	I-95	Yes	N/A	N/A	A call back was performed by the Environmental Manager shortly after receiving the complaint.	N/A	N/A	N/A	On 04/07/23 at 3:17 PM, a neighbor of JRL called in a complaint after following a truck heading North on the I-95 toward JRL. She stated that several papers blew out of the truck. A callback was made by the Environmental Manager after receiving the complaint. Scale house staff verified the load was tarped. The driver was informed of the situation as he drove up to the scales.
04/30/23	9:08 AM	Birds	Seagulls	Laura Sanborn	2845 Bennoch Rd.	Yes	N/A	N/A	A call back and site visit was performed by the Environmental Manager.	N/A	N/A	N/A	On 04/30/23 at 9:08 AM, a neighbor of JRL called in a complaint because a lot of seagulls were flying over her house and some landed on her family's storage building. A callback and site visit was made by the Environmental Manager at 9:25 AM and 10:15 AM respectively. During the site visit roughly 35 seagulls were observed on the building. A video was also shown by the neighbor of many more birds flying over the house earlier that day. JRL staff members were informed of the situation. JRL's depredation permit will continue to be utilized to discourage seagulls.

**Month Total Complaints: 2**

**Number of Complaints Confirmed to be Landfill Related: 2**

**Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 0**

2023	LANDFILL RELATED COMPLAINT CATEGORY						MONTH
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	TOTAL
JAN.	4	0	0	0	0	0	4
FEB.	2	0	0	0	0	0	2
MAR.	1	0	0	0	0	0	1
APR.	0	0	0	0	1	1	2
MAY							0
JUN.							0
JUL.							0
AUG.							0
SEP.							0
OCT.							0
NOV.							0
DEC.							0
<b>TOTALS</b>	<b>7</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>9</b>

\*One additional non-enforceable off-site vector related complaint was received. It was not landfill related.