



Operated By
NEWSME Landfill Operations, LLC

September 15th, 2023

Wallace Giakas
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Giakas:

During the month of August 2023 Juniper Ridge Landfill received one complaint from area residents regarding landfill operations. The lone complaint was confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey

Wendy Plissey
Assistant Controller

enc.

**JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
August 2023**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
08/16/23	2:00 PM	Odor	Sludge	Andre	2915 Bennoch Road, Alton, ME	Yes	SE/3 MPH	Yes	Environmental Analyst & Operations Manager	Sludge	N/A	No	The Environmental Analyst called the number given for the complainant and left a message on the phone for a return call. No return call from complainant was received. The Operations Manager drove to the location of the complaint and reported that no odor was detected at his time of site visit (3:41PM). Odor most likely associated with sludge deliveries that arrive at landfill around 2:00 PM daily. JRL staff will continue to cover waste upon arrival.

Month Total Complaints: 1

Number of Complaints Confirmed to be Landfill Related: 1

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 0

2023	LANDFILL RELATED COMPLAINT CATEGORY						MONTH
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	TOTAL
JAN.	4	0	0	0	0	0	4
FEB.	2	0	0	0	0	0	2
MAR.	1	0	0	0	0	0	1
APR.	0	0	0	0	1	1	2
MAY	0	0	0	0	0	3	3
JUN.	2	2	0	0	0	0	4
JUL.	2	0	0	0	0	0	2
AUG.	1	0	0	0	0	0	1
SEP.							0
OCT.							0
NOV.							0
DEC.							0
TOTALS	12	2	0	0	1	4	19

*Two additional non-enforceable off-site vector related complaints was received. They were not landfill related.