



Operated By
NEWSME Landfill Operations, LLC

October 15th, 2023

William Longfellow
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Longfellow:

During the month of September 2023 Juniper Ridge Landfill received nine complaints from area residents regarding landfill operations. Of which eight complaints were confirmed to be landfill related and one was confirmed to be non-landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey

Wendy Plissey
Controller

enc.

**JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
September 2023**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
09/10/23	10:45 AM	odor	garbage and landfill gas	Ed Spencer	1140 Kirkland Road, Old Town, ME	yes	NE/2 mph	yes	Environmental Analyst	landfill	N/A	yes	On 09-10-2023 at 10:45 AM, an odor complaint was called in from 1140 Kirkland Road. The caller stated that it smells like garbage and gas odor, odor is not strong. Caller requested that someone drive around Route 43 to smell. Caller noticed the odor at 10:45 AM. The Environmental Analyst (EA) performed a call back on 09-10-2023 at 11:11 AM. The EA drove to Route 43 from I-95 to the Old Stagecoach Road at 12:00 PM and found a slight odor of H2S. Odor sprayers were operating on the top of the landfill at the time of visit. H2S odor seemed to be emitting from the northern portion of the landfill where gas wells are being installed and soil cover material is being placed. Placement of soil cover material will continue, and plastic cover material will be placed once the placement of soil cover material has been completed. JRL staff are working on minimizing odor.
09/12/23	8:25 AM	odor	odor unknown	Ed Spencer	1140 Kirkland Road, Alton, ME	yes	NE/5 mph	yes	Environmental Analyst	landfill	N/A	yes	On 09-12-2023 at 8:25 AM, an odor complaint was called in from 1140 Kirkland Road. The caller stated that he did not know what the odor was, that he called on Sunday (09-10), did not expect the truth, and that it needs to stop. Caller requested a call back but did not request a site visit. Caller noticed the odor at 8:25 AM. The Environmental Analyst (EA) performed a call back on 09-12-2023 at 8:50 AM. The EA stated that he did do a drive along Route 43 as he previously requested on 09-10 and found the odor he complained about. The EA explained that H2S odor seemed to be emitting from the northern portion of the landfill where gas wells are being installed and soil cover material is being placed. Placement of soil cover material will continue, and plastic cover material will be placed once the placement of soil cover material has been completed. JRL staff are working on minimizing odor.
09/15/23	8:30 AM	odor	landfill gas	Ed Spencer	777 Kirkland Road, Old Town, ME	yes	NE/0 mph	yes	Environmental Analyst	landfill	N/A	yes	On 09-15-2023 at 8:30 AM, an odor complaint was called in from 777 Kirkland Road. The caller stated that he smelled landfill gas at a site at which he was working. Caller requested a call back and a site visit. Caller noticed the odor at 8:15 AM. The Environmental Analyst (EA) performed a site visit on 09-15-2023 at 9:20 AM. The EA found a slight odor at 777 Kirkland Road. The EA also confirmed the odor along Route 43 and along the southern landfill boundary road. JRL staff are working on minimizing odor.
09/22/23	8:59 AM	odor	landfill gas	Ed Spencer	1140 Kirkland Road, Old Town, ME	yes	W/0 mph	unknown no wind	Environmental Analyst	landfill	N/A	yes	On 09-22-2023 at 8:59 AM, an odor complaint was called in from 1140 Kirkland Road. The caller stated odor smelled like landfill gas, would like to control odor 2 miles away, and it shouldn't be smelling the landfill this far away. Caller noticed the odor at 8:55 AM. Caller requested a phone call, no site visit requested. The Environmental Analyst (EA) returned the phone call on 09-22-2023 at 9:28 AM. The EA explained that H2S odor seemed to be emitting from the northern portion of the landfill where gas wells are being installed and soil cover material is being placed. Placement of soil cover material will continue, and plastic cover material will be placed once the placement of soil cover material has been completed. JRL staff are working on minimizing odor.

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09/25/23	5:33 PM	odor	landfill gas, trash, and sludge	Ed Spencer	1140 Kirkland Road, Old Town, ME	yes	NE/8 mph	yes	Environmental Analyst	landfill	3.0 ppb	yes	On 09-25-2023 at 5:33 PM, an odor complaint was called in from 1140 Kirkland Road. The caller stated that it "smells more like landfill gas, but also sludge and trash on Route 43." Caller noticed the odor at 5:15 PM. Caller requested a phone call and no site visit but wanted someone to drive to Route 43. The Environmental Analyst (EA) returned the phone call on 09-25-2023 at 5:51 PM. The EA explained that the landfill was working hard to correct odor issues. Placement of soil cover material will continue, and plastic cover material will be placed once the placement of soil cover material has been completed. JRL staff are working on minimizing odor.
09/28/23	9:55 AM	odor	trash smell	Angela Cyr	449 West Old Town Road, Old Town, ME	yes	NE/O mph	yes	Environmental Analyst	landfill	3.1 ppb	yes	On 9/28/2023 at 9:55 AM, an odor complaint was called in from 449 West Old Town Road (Route 43). The caller stated that it smells awful bad (trash smell), even the cat came inside, and cannot get work done. Caller noticed the odor at 9:55 AM. Caller requested a site visit, no phone call. The Environmental Analyst (EA) visited the site on 9/28/2023 at 10:50 AM and verified that a strong odor existed at the site and along other portions of Route 43. The odor at the residence was that of sludge. EA then visited the landfill and verified the strong sludge odor existed at the landfill's western boundary road. JRL personnel will continue to use odor neutralizing sprayers and cover odiferous waste as it comes in to reduce odors.
09/29/23	10:39 AM	odor	garbage/ landfill gas	Ed Spencer	1140 Kirkland Road, Old Town, ME	yes	NE/0 mph	yes	Environmental Analyst	landfill	3.1 ppb	yes	On 09-29-2023 at 10:39 AM, an odor complaint was called in from 1140 Kirkland Road. The caller stated odor smelled like garbage and landfill gas, and the odor has been getting stronger in the past 10 minutes. Caller noticed the odor at 10:30 AM at their residence. Caller requested a phone call, no site visit requested. The Environmental Analyst (EA) returned the phone call on 09-29-2023 at 10:55 AM. The EA explained that strong sludge odors have been noticed in the area and that the JRL crew were discussing the situation and working to do everything they can to combat the odors. The EA then drove to Route 43 on 9/29/2023 at 11:33 AM and verified the sludge odor. JRL personnel will continue to use odor neutralizing sprayers and cover odiferous waste as it comes in to reduce odors.
09/29/23	1:31 PM	odor	landfill gas	Laura Sanborn	2845 Bennoch Road, Alton, ME	yes	SE/0mph	yes	Environmental Analyst	landfill	3.9 ppb	yes	On 09-29-2023 at 1:31 PM, an odor complaint was called in from 2845 Bennoch Road. The caller stated there was a very strong H2S odor and a different mix of smells at their residence. Caller noticed the odor at 1:30 PM. Caller requested a phone call, but no site visit. The Environmental Analyst (EA) returned the phone call on 09-29-2023 at 1:49 PM. The EA explained that strong sludge odors have been noticed in the area and that the JRL crew were discussing the situation and working to do everything they can to combat the odors. The EA had driven to Route 43 on 9/29/2023 at 11:33 AM and verified a strong sludge odor along the route. At that time, wind direction was from the north; at the time of this complaint, the wind direction had shifted to out of the south toward the Bennoch Road. JRL personnel will continue to use odor neutralizing sprayers and cover odiferous waste as it comes in to reduce odors.

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09/29/23	7:14 PM	odor	landfill gas	Laura Sanborn	203 Stillwater Ave, Old Town ME	yes	S-SW/0-3 mph	no	Environmental Analyst	unknown	0.0 ppb	no	<p>On 09-29-2023 at 7:14 PM, an odor complaint was called in from Laura Sanborn who was at a football game at the Old Town High School. The caller stated there was odor similar to landfill odor (H2S) at the football field. Caller noticed the odor at 7:00 PM. Caller stated that the "odor must have followed them from their residence located near the landfill" and that "the odor came in with the fog." Caller requested a phone call and site visit to the football field. The Environmental Analyst (EA) returned the phone call on 09-29-2023 at 7:35 PM. The EA explained that he had received a call (4:06 PM) from the JRL Operations Manager stating that there were no odors emitting from the landfill at the time of closure on 09-29-2023. The EA further explained to the caller that the wind direction was not blowing towards the venue the caller was calling from, the wind direction at the time of the complaint was from the south/southwest at 0 – 3 mph. The caller stated "okay, okay" and the call was ended. Several wastewater treatment plants are located nearby and could have been the source of the odor.</p>
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Month Total Complaints: 9

Number of Complaints Confirmed to be Landfill Related: 8

Number of Complaints Not Confirmed as Originating from the landfill or Possibly from Other Sources: 1

2023	LANDFILL RELATED COMPLAINT CATEGORY						MONTH TOTAL
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	
JAN.	4	0	0	0	0	0	4
FEB.	2	0	0	0	0	0	2
MAR.	1	0	0	0	0	0	1
APR.	0	0	0	0	1	1	2
MAY	0	0	0	0	0	3	3
JUN.	2	2	0	0	0	0	4
JUL.	2	0	0	0	0	0	2
AUG.	1	0	0	0	0	0	1
SEP.	9	0	0	0	0	0	9
OCT.							0
NOV.							0
DEC.							0
TOTALS	21	2	0	0	1	4	28

**Two additional non-enforceable off-site vector related complaints was received. They were not landfill related.*