

## **Operated By NEWSME Landfill Operations, LLC**

November 19th, 2019

John Blais Bureau of General Services 77 State House Station Augusta, Maine 04333

## **RE: Monthly Report of Landfill Complaints**

Dear Mr. Blais:

During the month of October 2019 Juniper Ridge Landfill received 1 complaint from area residents regarding landfill operations. The lone complaint was confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely, NEWSME Landfill Operations, LLC

Wendy Phissey

Wendy Plissey Assistant Controller

enc.

## JUNIPER RIDGE LANDFILL -LANDFILL COMPLAINT RECORD FORM-October 2019

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?		Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
10/08/19	8:07 AM	Odor	H2S/trash odor on Interstate I-95	Laura Sanborn	2845 Bennoch Rd. Alton, ME	Yes	West / 0 mph	No, but there was virtually no wind	Compliance Manager	H2S/trash	0 ppb	The compliance manager was informed about the complaint and made a call back to the landfill neighbor. Landfill employees were directed to identify and correct odor concerns.	

Month Total Complaints: 1 Number of Complaints Confirmed to be Landfill Related: 1 Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 0

2019	COMPLAINT CATEGORY										
MONTH	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	TOTAL				
JAN.	0	0	0	0	0	0	0				
FEB.	1	0	0	0	0	0	1				
MAR.	3	0	0	0	0	0	3				
APR.	1	0	0	0	0	0	1				
MAY	1	0	0	0	0	0	1				
JUN.	0	0	0	0	0	0	0				
JUL.	0	0	0	0	0	0	0				
AUG.	1	0	0	0	0	0	1				
SEP.	0	0	0	0	0	0	0				
OCT.	1	0	0	0	0	0	1				
NOV.											
DEC.											
TOTALS	8	0	0	0	0	0	8				