



JUNIPER RIDGE LANDFILL

Operated By
NEWSME Landfill Operations, LLC

November 15th, 2021

Mike Barden/William Longfellow
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Barden/Mr. Longfellow:

During the month of October 2021 Juniper Ridge Landfill received four complaints from area residents regarding landfill operations. All four complaints have been confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey
Assistant Controller

enc.

JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
October 2021

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
10/03/21	8:55 AM	Odor	Garbage Smell	Robyn Emmons	488 W. Old Town Rd.	No	NE/1 MPH	Yes	No call back/site visit was requested.	Landfill (Cell 13 soft layer placement)	0 ppb	Yes	The caller stated that it smelled like garbage at about 7:00 AM. The smell was identified to be coming from the soft layer placement in Cell 13. Equipment Operators were made aware of the complaint and will try to cover the material as quick as possible.
10/06/21	12:47 PM	Odor	Garbage Smell	Charles Longo	2323 Bennoch Road	Yes	NW/1 MPH	Yes	A call back was made by the MEDEP on 10-06-21.	Landfill (Cell 13 soft layer placement)	3.23	Yes	The complaint was called in to the MEDEP at 12:47 PM. The caller stated that a fleeting garbage odor had been around for roughly a week on/off. The smell was identified to be coming from the soft layer placement in Cell 13. The Site Supervisor and General Manager were made aware of the complaint. Equipment Operators were made aware of the complaint and will try to cover the material as quick as possible.
10/09/21	8:20 AM	Odor	Sulfur/LFG Smell	Kevin Daniels	439 W. Old Town Rd.	Yes	NE/5 MPH	Yes	A call back was made by the Compliance Manager on 10-09-21 at 8:32 AM.	Landfill	0 ppb	Yes	A real time complaint was called in at 8:20 AM. The caller stated that he smelled sulfur/LFG that day and also yesterday but didn't call. The Landfill Technician was made aware of the complaint. Additional well tuning was performed to remedy the smell.
10/30/21	10:05 AM	Odor	Sludge/Garbage Smell	Ed Spencer	1140 Kirkland Road	Yes	NE/5 MPH	Yes	A call back was performed by the Compliance Manager at 10:23 AM but no one answered. A message was left and JRL staff drove down the Kirkland Road to verify the complaint.	Landfill	0 ppb	Yes	A real time complaint was called in at 10:05 AM. The caller stated that he smelled sludge/garbage. He asked for someone to drive down the Kirkland Road for smell test. After verifying the smell, Equipment Operators were made aware of the complaint and will try to cover the material as quick as possible.

Month Total Complaints: 4

Number of Complaints Confirmed to be Landfill Related: 4

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 0

2021 MONTH	COMPLAINT CATEGORY						MONTH TOTAL
	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	
JAN.	3	0	0	0	0	0	3
FEB.	1	0	0	0	0	0	1
MAR.	1	0	0	0	0	0	1
APR.	0	0	0	0	0	0	0
MAY	0	0	0	0	0	0	0
JUN.	0	0	0	0	0	0	0
JUL.	1	0	0	0	0	0	1
AUG.	2	0	0	0	0	0	2
SEP.	2	1	0	0	0	0	3
OCT.	4	0	0	0	0	0	4
NOV.							0
DEC.							0
TOTALS	14	1	0	0	0	0	15

**One additional non-enforceable off-site traffic related complaint was received*