



Operated By
NEWSME Landfill Operations, LLC

January 14th, 2022

Mike Barden/William Longfellow
Bureau of General Services
77 State House Station
Augusta, Maine 04333

RE: Monthly Report of Landfill Complaints

Dear Mr. Barden/Mr. Longfellow:

During the month of December 2021 Juniper Ridge Landfill received four complaints from area residents regarding landfill operations. All four complaints have been confirmed to be landfill related.

If you have any questions or concerns, please do not hesitate to contact me at 862-4200, ext. 221.

Sincerely,
NEWSME Landfill Operations, LLC

Wendy Plissey
Assistant Controller

enc.

**JUNIPER RIDGE LANDFILL
-LANDFILL COMPLAINT RECORD FORM-
December 2021**

Date	Time	Nature of Complaint	Description of Complaint	Caller	Location of Complaint	Real Time?	Wind Direction / Speed at JRL	Complaint Downwind from JRL?	Call or Site Visit Made By	Potential Odor Source?	Off-site H2S reading (if applicable)	Landfill Odor Confirmed?	Caller / Responder Comments
12/08/21	5:00 PM	Odor	Landfill Gas Odor	Ed Spencer	1140 Kirkland Road	Yes	NE 3 MPH	Yes	A call back was performed by the Compliance Manager at roughly 5:25 PM.	Landfill	0 ppb	Yes	Odor was confirmed by JRL staff. At the time of the complaint the JRL pipe crew was in the process of installing new gas wells in Cell 12. The JRL Site Supervisor and Thiopaq Manager were made aware of the complaint. Those involved would try their best to minimize odor during well installations.
12/10/21	11:55 AM	Odor	Landfill Gas/Sludge	Ed Spencer	1140 Kirkland Road	Yes	NW 3 MPH	Yes	A call back was performed by both the Site Supervisor and Compliance Manager. Phone contact was made at 5:25 PM.	Landfill	0 ppb	Yes	Odor was confirmed by JRL staff. At the time of the complaint the JRL pipe crew was in the process of installing new gas wells in Cell 12. The JRL Site Supervisor and Thiopaq Manager were made aware of the complaint. Mr. Spencer was made aware that gas well installations were occurring. Those involved would try their best to minimize odor during well installations.
12/18/21	4:20 PM	Odor	Landfill Gas/Dump/Sludge Odor	Ed Spencer	1140 Kirkland Road	Yes	NE 2 MPH	Yes	A call back was performed by the Compliance Manager at roughly 7:00 PM.	Landfill	0 ppb	Yes	Odor was confirmed by JRL staff. At the time of the complaint the JRL pipe crew was in the process of hooking up vacuum to two newly installed gas wells in Cell 12. The JRL Site Supervisor and Thiopaq Manager were made aware of the complaint. The wells were hooked up to vacuum soon after. Additional well tuning was also performed.
12/21/21	8:30 AM	Odor	Landfill Gas Odor	Jason Langley	I-95	No	Unknown	Yes	No call back or site visit was requested.	Landfill	Unknown	Yes	Mr. Langley notified Ms. Parmelee (JRL MEDEP Project Manager) of odor on 12/22/21 after traveling on I-95. He stated that he noticed landfill gas odor while driving by the site at 8:30 AM and again at 5:00 PM on 12/21/21. Ms. Parmelee reached out to the JRL General Manager and Compliance Manager to notify them of the complaint. At the time of notification, JRL staff confirmed that the odor had been resolved. Two Fernco caps were found missing on old gas collectors and were replaced.

Month Total Complaints: 4

Number of Complaints Confirmed to be Landfill Related: 4

Number of Complaints Not Confirmed as Originating from landfill or Possibly from Other Sources: 0

2021 MONTH	COMPLAINT CATEGORY						MONTH TOTAL
	ODOR	NOISE	LIGHTS	DUST	BIRDS	OTHER	
JAN.	3	0	0	0	0	0	3
FEB.	1	0	0	0	0	0	1
MAR.	1	0	0	0	0	0	1
APR.	0	0	0	0	0	0	0
MAY	0	0	0	0	0	0	0
JUN.	0	0	0	0	0	0	0
JUL.	1	0	0	0	0	0	1
AUG.	2	0	0	0	0	0	2
SEP.	2	1	0	0	0	0	3
OCT.	4	0	0	0	0	0	4
NOV.	4	0	0	0	0	0	4
DEC.	4	0	0	0	0	0	4
TOTALS	22	1	0	0	0	0	23

**One additional non-enforceable off-site traffic related complaint was received*