

**Chapter 59: SPORTS WAGERING KIOSKS**

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1. The facility operator or its management service provider may utilize sports wagering kiosks for wagering transactions in conjunction with an approved sports wagering system in a location within the facility approved by the Director.
2. This rule incorporates by reference the State of Maine Sports Wagering or Associated Equipment Standards, 2022 edition consisting of GLI-20 version 2.0, Standards for Kiosks. Copies of this standard are available through the Maine Department of Public Safety, Gambling Control Unit, 45 Commerce Drive, Augusta, ME 04330.
3. The Director will make available, upon request, those laboratories approved to certify sports wagering systems for use.
4. When used to redeem sports wagering tickets or vouchers, sports wagering kiosks shall work in conjunction with an approved sports wagering system and shall be designed to:
  - A. Accurately obtain the unique identification number of the item presented for redemption and cause such information to be accurately and securely relayed to the sports wagering system for the purpose of redemption;
  - B. Issue currency or a sports wager voucher or both in exchange for the item presented only if the sports wagering system has authorized and recorded the transaction; and
  - C. Return a sports wager ticket and voucher to the patron when it cannot be validated by the sports wagering system or is otherwise unredeemable.
5. When used to redeem sports wager vouchers, the sports wagering kiosk or sports wagering kiosk computer system shall be capable of generating a voucher redemption report and a voucher issuance report for each gaming day. The reports shall include each voucher's unique identifier, the date and time of redemption or issuance and the value of each voucher.
6. When used to redeem sports wager tickets, the sports wagering kiosk or sports wagering kiosk computer system shall be capable of generating a ticket redemption report for each gaming day. The report shall include each ticket's unique identifier, the date and time of redemption or issuance and the value of each ticket.
7. A sports wagering kiosk used in accordance with this section shall not:
  - A. Redeem a sports wagering voucher with a value of more than \$3,000; or
  - B. Issue a ticket with a potential payout of more than \$10,000.

8. An operator of a sports wagering kiosk shall replenish kiosk cassettes which shall be completed by alternating personnel from the accounting department and escorted by security and monitored and recorded by surveillance on a schedule approved by the Director or his/her designee.
9. An operator of a sports wagering kiosk shall remove the bill validator boxes for counting purposes by personnel from the sports wagering department on a schedule approved by the Director while escorted by security, monitored and recorded by surveillance to the count room.
10. The counting of boxes shall be completed by at least two alternating personnel with incompatible functions in a count room documented by a bounded log consisting of date, time entered, name and time departed for each entry into the room of which the entire process shall also be monitored and/or recorded by surveillance and kept for (14) fourteen calendar days.
11. Procedures and requirements for conducting the count shall be the following:
  - A. Personal items or any items other than those required to complete the count shall not be allowed in any count or vault room;
  - B. Prepare or generate reports that summarizes the total boxes counted by box number, currency, sports wagering tickets, and sports wagering vouchers counted;
  - C. Complete a dual count of which one shall be manually and reconciliation;
  - D. Segregation of bills, tickets, or vouchers and resolving any discrepancies;
  - E. Handling of torn or mutilated bills, tickets, or vouchers;
  - F. Utilization of counting machines;
  - G. The contents of each box shall be emptied on the count table and counted separately;
  - H. The inside of the empty box shall be held up to the full view of a surveillance camera;
  - I. Transfer the currency to the vault for preparing a bank deposit and any reports; and
  - J. Maintain original sports wagering tickets and vouchers in a secured location until approved for destruction by the Director after 2 years.
12. The operators shall reconcile the sports wagering cashiers and kiosks transactions daily by employees with incompatible functions. Any variance of \$ 500.00 or more shall be documented by the accounting department and reported in writing to the Director within 72 hours of the end of the gaming day during which the variance was discovered.
13. The report shall include a surveillance review of all transactions, indicate the cause of the variance, if known, contain any copies of documentation required to support the reason for the variance and the resolve to prevent the variance from taking place in the future, if applicable.

14. All accounting forms shall be forwarded to the accounting or similar department and filed securely for a period of at least 5 years with Director approval to destroy at the end of that period.