

- §1. Slot Machine Operators and Casino Operators shall redeem tickets presented by a player in accordance with procedures proposed by the Operator and approved by the Director prior to the opening of the premises for slot machine play. Nothing in this subsection shall prohibit the use of coin-in/coin-out machines.
- §2. Tickets may be redeemed by a player at the designated places on the premises where the slot machine issuing the ticket is located. No ticket or jackpot claim shall be redeemed by an Operator more than one year from the date of issuance of the ticket or the date of the occurrence of the jackpot.
- §3. No payment for credits awarded on a slot machine may be made unless the ticket meets the following requirements:
1. It is presented on a fully legible, valid, printed ticket on paper approved by the board, containing the information as required;
 2. It is not mutilated, altered, unreadable, or tampered with in any manner, or previously paid; and
 3. It is not counterfeit in whole or in part.
- §4. **Method of Payment** - The management of each licensed Slot Machine Operator or Casino Operator shall designate employees authorized to redeem tickets during the hours of operation. Credits shall be immediately paid in cash or by check, electronic funds transfer (EFT), or automatic funds transfer (AFT) when a player presents a ticket for payment meeting the requirements of this section. No credits may be paid in tokens, chips or merchandise. Automated redemption systems such as self-service kiosks are permissible.
- §5. **Restrictions on Payment** - Operators may only redeem tickets for credits awarded on slot machines located on its premises. The Board and the State of Maine are not liable for the payment of any credits on any tickets.
- §6. **Redeemed Tickets Defaced** - All tickets redeemed by a licensed Slot Machine Operator or Casino Operator shall be marked, defaced, or electronically cancelled in a manner that prevents any subsequent presentment and payment.
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STATUTORY AUTHORITY: 8 M.R.S.A. §1003

EFFECTIVE DATE:

February 21, 2005 – filing 2005-61 as “Ticket Redemption and Forfeited Winnings”

AMENDED:

November 26, 2005 – Section 4, filing 2005-480

August 5, 2006 – Section 2, filing 2006-347

April 11, 2007 – Section 6, filing 2007-131

October 1, 2011 – filing 2011-324

April 22, 2014 – filing 2014-074, title changed to “Ticket Redemption”