



STATE OF MAINE  
Department of Public Safety  
Gambling Control Board  
87 State House Station  
Augusta, Maine  
04333-0087

JANET T. MILLS  
GOVERNOR  
MICHAEL SAUSCHUCK  
COMMISSIONER

STEVEN SILVER  
CHAIRMAN  
MILTON CHAMPION  
EXECUTIVE DIRECTOR

Gambling Control Board  
Minutes of September 19, 2023 Board Meeting  
Held in person at Gambling Control Conference Room & online via Zoom application

**CALL TO ORDER**

Chair Steven Silver called the meeting to order at 9:02 am in person & via Zoom application online.

**MEMBERS PRESENT**

Steven Silver, Board Chair  
Chief Noel March (remote)

Sari Greene  
Joseph Hanslip (remote)

**STAFF PRESENT**

Milton Champion, Executive Director  
Matthew Motti, Deputy Director  
Det. Don Armstrong, MSP  
Vicki Gardner, Inspector Supervisor  
Mallory Reilly, Office Specialist  
Amanda Spencer, Auditor  
Cami Hippler, Office Assistant

Jennifer Willis, Assistant Attorney General  
Phillip Mantis, Assistant Attorney General

**MINUTES REVIEW AND APPROVAL**

**August 15, 2023 Meeting Minutes approval**

*Board member Noel March moved to approve the August 2023 meeting minutes. Board Chair Steve Silver seconded the motion. Moved to roll call.*

**Members**

**Sari Greene:** Abstain  
**Noel March:** Yea  
**Steven Silver:** Yea  
**Joseph Hanslip:** Yea

*3 in favor and 1 abstaining, the motion passed.*

### **OPERATIONS REPORT – Inspector Vicki Gardner**

In August 2023 there were 21 Shipments of machines and/or associated equipment shipped to or from licensed facilities. On site inspectors completed 671 observations and 28 checklists. There were 10 self-exclusions. There were 9 minor violations that will continue to be monitored from the Unit's activity log. There were 0 patron complaints; and there were 0 formal complaints of potential violation placed on the dashboard.

Oxford Casino had 6 calls for service to Oxford PD, 5 in the parking lot or in the hotel lobby, and 1 was Casino related, which was a citizens request for assistance. Hollywood Casino had 22 calls for service to Bangor PD, 15 in the parking garage or outside, or in the hotel or lobby, and 7 in the casino, including fraud, trespass, 911 hang ups, found property, and wanted outs.

### **FINANCIAL REPORT – Amanda Spencer**

Tax Revenue increased by 0.94% for both facilities in August 2023 compared to 2022. Year to Date Total tax revenue collected through August 2023 was 2.98% higher than the prior year at this time and this amount totaled \$47,717,841.00.

During August 2023, the Oxford casino reported total net win from Slot machines as: 7.76%. Reported total win from Table Games was 21.08%. This casino also reported slot machine payout percentages of 92.24% for August, with Average gross wins per slot machine of: \$276.44.

During August 2023, the Hollywood casino reported a total net win of 9.37% from Slot machines. Reported total win from Table Games was 16.98%. This casino also reported a payout percentage of 90.63% for August, with Average gross wins per slot machine of: \$259.56.

In the area of Advanced Deposit Wagering, the unit observed a decrease of 25.5% for August 2023, compared to the same months in 2022. Total year to date tax revenue collected by the end of August 2023 from in state and out of state races was \$162,585.82, a decrease of 9.6% compared to the same time last year.

Chair Silver asked whether the Unit could discern why there was a decrease in ADW activity. Alex Joutov, an auditor for the Unit, opined that ADW activity increased during the COVID pandemic and has decreased since COVID restrictions have relaxed. He noted that this is a nation-wide trend.

### **EXECUTIVE DIRECTOR REPORT**

The Gambling Control Unit responsibilities have increased significantly over the years with regulatory oversight of the two Casinos, Charitable Gaming, Fantasy Contests, Advanced Deposit Wagering, and soon to be Sports Wagering. As a result, staff increases have made it necessary to add office space. After today's meeting, the Board conference room will be converted into office space. Future board meetings will be held in the Champlain Room at the front of 45 Commerce Drive.

In reviewing and setting up Resolution 15 (to be discussed later in the meeting), Director Champion reviewed all of the resolutions in the new format and listened to the March 2021 Board meeting audio, noting that Chair Silver requested the resolutions be updated to reflect appeal rights to the Board. Resolution 2 and 3 do not have the appeal rights language. It is the unit's intention to provide the Board with the updated versions of the resolutions to reflect the appeal language and expiration dates at the November 2023 meeting.

The Unit is going through the hiring process for three new positions – a third auditor, a third charitable inspector, and an office associate.

### **LICENSE APPLICATIONS FOR REVIEW**

#### **Cummins Alison Corp. – Gambling Services Vendor (Initial Application)**

*John Harris, Regional Manager for the company, presented a brief overview of the company’s operations and what it will be providing to Maine Casinos. The company provides coin/currency processing equipment.*

*Board member Sari Greene moved to approve Cummins Alison Corp. as a Gambling Services Vendor in the State of Maine. Board Member Noel March seconded the motion. Moved to roll call.*

#### **Members**

**Sari Greene:** Yea  
**Noel March:** Yea  
**Steven Silver:** Yea  
**Joseph Hanslip:** Yea

*4 in favor, the motion passed.*

#### **Aristocrat Technologies – Slot Machine Distributor (Renewal Application)**

*Board member Joe Hanslip moved to approve Aristocrat Technologies as a Slot Machine Distributor in the State of Maine. Board member Sari Greene seconded the motion. Moved to roll call.*

#### **Members**

**Sari Greene:** Yea  
**Noel March:** Yea  
**Steven Silver:** Yea  
**Joseph Hanslip:** Yea

*4 in favor, the motion passed.*

#### **IGT – Slot Machine Distributor ((Renewal Application)**

*Board member Sari Greene moved to approve IGT as a Slot Machine Distributor in the State of Maine. Board member Noel March seconded the motion. Moved to roll call.*

#### **Members**

**Sari Greene:** Yea  
**Noel March:** Yea  
**Steven Silver:** Yea  
**Joseph Hanslip:** Yea

*4 in favor, the motion passed.*

### **UNFINISHED BUSINESS**

#### **Chapter 13-Exclusion – Rule Review**

The Board was presented with three versions of amendments to Chapter 13 for its consideration. The first version was the amendments that were published for comment in May 2023, with comments due on June 9, 2023. The second version was the same as the published version, but with language referencing sports wagering removed. Counsel for the Board advised the Board to remove references to sports wagering from Chapter 13. The third version contains language proposed by Board member Chief March that differs

substantially from the published version. Counsel advised that a vote to approve Chief March’s version would require re-publication. Counsel further advised that a vote to remove the references to Sports Wagering will not require re-publication.

The Board was also presented with the published basis statement and the sole comment made on the published rules along with a proposed response to the comment prepared by Board counsel.

There was Board discussion which resulted in the following motions –

*Board Member Sari Greene moved to change the published language for section 6, 4-B from “refuse access to the gaming floor” to the proposed language “to remove self-excluded or involuntary excluded persons upon discovery.” Board Chair Steve Silver seconded the motion. Moved to roll call.*

**Members**

**Sari Greene:** Yea  
**Noel March:** Nay  
**Steven Silver:** Nay  
**Joseph Hanslip:** Nay

*1 in favor, 3 against, the motion failed.*

*Board Chair Steve Silver moved to remove any references to Sports Wagering. Board member Noel March seconded the motion. Moved to roll call.*

**Members**

**Sari Greene:** Yea  
**Noel March:** Yea  
**Steven Silver:** Yea  
**Joseph Hanslip:** Yea

*4 in favor, the motion passed.*

*Board Chair Steve Silver moved to adopt the proposed response. Board member Noel March seconded the motion. Moved to roll call.*

**Members**

**Sari Greene:** Nay  
**Noel March:** Yea  
**Steven Silver:** Yea  
**Joseph Hanslip:** Yea

*3 in favor, 1 against, the motion passed.*

**Casino Remote Surveillance Rules for Final Adoption**

Sports Wagering will potentially go live in November, Director Champion would be alright with a casino remote access be completed by January 2024.

Austin Muchemore, GM Bangor Hollywood Casino, spoke to the Board about the hardware necessary to complete this and the projected cost. He stated it is hard to commit to a date with uncertain shipping times.

Board member Greene would like to see more details about the security of the connection for remote access and the responsibilities of the Casino and Board/Unit for ensure secure access. For the next meeting the Executive Director will propose new language with the possibility of republishing.

Board Chair Steve Silver moved to approve the basis statement and final adoption of these rules. Board member Noel March seconded the motion. Moved to roll call.

**Members**

**Sari Greene:** Nay  
**Noel March:** Nay  
**Steven Silver:** Yea  
**Joseph Hanslip:** Nay

*1 in favor, 3 against the motion failed.*

**Patron A – request for reinstatement to casino**

At the last meeting they Board requested more information from Patron A regarding their request. The patron responded with a little more detail.

Board member Sari Greene moved to approve the reinstatement request for patron A. Board member Noel March seconded the motion. Moved to roll call.

**Members**

**Sari Greene:** Yea  
**Noel March:** Yea  
**Steven Silver:** Yea  
**Joseph Hanslip:** Yea

*4 in favor, the motion passed.*

**Patron B – request for reinstatement to casino**

This patron completed the AdCare meeting but had a history of trying to gain access to the gaming floor multiple times, some while using an alternative name.

Board member Noel March moved to approve the reinstatement request for patron B. Board chair Steve Silver seconded the motion. Moved to roll call.

**Members**

**Sari Greene:** Abstain  
**Noel March:** Yea  
**Steven Silver:** Nay  
**Joseph Hanslip:** Nay

*1 for, 2 against, 1 abstain, the motion failed.*

**Update from AAG Philip Mantis on cases GCB 2019-25 and 2021-55**

AAG Philip Mantis informed the Board that they are going to seek a resolution to these cases with an agreement which will be presented to the Board at the next meeting in November.

**NEW BUSINESS**

**Patron C – reinstatement request from self-exclusion list-**

Board member Sari Greene moved to approve the reinstatement request for patron C. Board member Noel March seconded the motion. Moved to roll call.

**Members**

**Sari Greene:** Yea  
**Noel March:** Yea  
**Steven Silver:** Yea

**Joseph Hanslip:** Yea  
*4 for, the motion passed.*

**Patron D – reinstatement request from self-exclusion list-**

*Board member Noel March moved to approve the reinstatement request for patron D. Board Chair Steve Silver seconded the motion. Moved to roll call.*

**Members**

**Sari Greene:** -  
**Noel March:** -  
**Steven Silver:** -  
**Joseph Hanslip:** -

*Board member Hanslip requested that the Board hold off on voting on the request until more information is received. The motion was withdrawn, and the matter tabled until further information is received.*

**Approval to Publish ADW Rules for Comment-**

Board member Greene suggested changes in the wording to give more clarity regarding the SOC 2 requirements. Ultimately the Board decided to wait on making changes and see if public comment comes back requesting those changes.

*Board member Sari Greene moved to approve the publication of ADW rules. Board member Noel March seconded the motion. Moved to roll call.*

**Members**

**Sari Greene:** Yea  
**Noel March:** Yea  
**Steven Silver:** Yea  
**Joseph Hanslip:** Yea

*4 for, the motion passed.*

**Renew Resolutions 12 and 14-**

*Board member Noel March moved to renew Resolutions 12 and 14 with a 3 year expiration date. Board member Sari Greene seconded the motion. Moved to roll call.*

**Members**

**Sari Greene:** Yea  
**Noel March:** Yea  
**Steven Silver:** Yea  
**Joseph Hanslip:** Yea

*4 for, the motion passed.*

**Update Resolutions to new format as discussed in March 2021**

Board members agreed to renew resolutions every 3 years given that Board members terms last for 3 years.

**Resolution 15 – TITO tickets and surveillance files destruction-**

Director Champion is asking the Board to delegate to him the ability to approve requests for the destruction of TITO tickets and surveillance coverage and to order licensees to save tickets and surveillance that for the purposes of investigation. Inspector Supervisor Vicki Gardner clarified that this would only pertain to the destruction of tickets and electronic surveillance which the casinos have already been saving for the previous 5 years.

*Board member Sari Greene moved to adopt resolution 15 with a 3-year expiration date. Board member Joseph Hanslip seconded the motion. Moved to roll call.*

**Members**

**Sari Greene:** Yea  
**Noel March:** Yea  
**Steven Silver:** Yea  
**Joseph Hanslip:** Yea

*4 for, the motion passed.*

Chair Silver requested a change in the next meetings date to separate it from the Thanksgiving Holiday. The Board agreed to meeting on November 15<sup>th</sup>, however the Champlain room down the hall was not available, so Oxford Casino offered to hold the meeting in their event room at the facility. Matt Gallagher, General Manager of the Oxford Casino, confirmed that the meeting space will be made available to the public for the meeting.

**Oxford Responsible Gaming Training materials, brochures, and business cards -**

*Board chair Steve Silver moved to approve training materials, brochures, and cards. Board member Sari Greene seconded the motion. Moved to roll call.*

**Members**

**Sari Greene:** Yea  
**Noel March:** Yea  
**Steven Silver:** Yea  
**Joseph Hanslip:** Yea

*4 for, the motion passed.*

**Internal Controls Review – Hollywood Casino –**

Due to too many outstanding issues, the Board decided to table this issue until further information is gathered.

*Board member Sari Greene moved to table until November meeting. Board member Joseph Hanslip seconded the motion. Moved to roll call.*

**Members**

**Sari Greene:** Yea  
**Noel March:** Yea  
**Steven Silver:** Yea  
**Joseph Hanslip:** Yea

*4 for, the motion passed.*

**BOARD BUSINESS - None**

**PUBLIC COMMENT - None**

**ADJOURNMENT**

*Board chair Steve Silver moved to adjourn the Gambling Control Board meeting. Board member Sari Greene seconded the motion. Motion moves to roll call.*

**Members**

**Sari Greene:** Yea  
**Noel March:** Yea  
**Joseph Hanslip:** Yea  
**Steven Silver:** Yea

*4 in favor, the motion passed.*

The meeting was adjourned at 11:39 AM. The next Board meeting will be held on November 15, 2023, at 9:00am via Zoom and in person at the Oxford Casino. Chair Silver will confirm the format prior to that date.

*Respectfully submitted by:*

*Mallory Reilly*

*Office Specialist I*

*Board approved: November 15, 2023*