

EXHIBIT A to Standard Offer Provider Contract

**T&D SPECIFIC PROVISIONS**  
**of**  
**Central Maine Power Company**

**March 1, 2000 Transition Processing Provisions:**

In order to effectively transition from existing processing systems and operations to the new systems that implement Customer Choice on March 1, 2000, special processing requirements need to be met:

1. All rate structures and rate prices to be used for Consolidated Utility Billing on March 1, 2000 must be tested and certified by the Provider as acceptable before February 1, 2000. No new rate testing or new rate structure design will be initiated between February 1, 2000 and March 31, 2000.
2. CMP will establish available EBT/EDI testing periods beginning in the Fall of 1999 through January 31, 2000. The Provider may reserve a testing period on a first-in basis. Testing periods will resume April 1, 2000 by reservation if needed.
3. Customer enrollments from the Provider will be processed beginning February 1, 2000 and ending February 25, 2000 to be effective on March 1, 2000 (“Choice Day Enrollments”).
4. Customer enrollments received after February 25, 2000 will be processed to be effective on the Customer’s next scheduled meter read date occurring after March 1, 2000.
5. CMP will not allow off-cycle drop of a Provider during the period from March 1, 2000 to the customer’s next scheduled meter read date.
6. Choice Day Enrollments will be effective without regard to the Customer’s cycle read date on March 1, 2000. Energy consumption will be prorated between CMP and the Provider according to the number of days in the cycle for non-telemetered accounts. Actual readings as of midnight March 1, 2000 will be used for telemetered accounts. CMP will use its best efforts to ensure estimated reads will be kept to a minimum.
7. Transitioning of customers on March 1, 2000 will result in the electricity supply charges being calculated based upon prorated electricity supply except for telemetered accounts. This pro-ration will divide the customer’s total energy usage for the billing period based upon the number of days the Customer was served by CMP and the number of days the Customer was served by the Provider. Because of differences in the methodology between retail customer billing and the load settlement process, the pro-ration for customer billing will not accurately represent the allocation of load responsibility by the load settlement system. A one-time adjustment will be required to reconcile the difference between the energy billed to retail customers and the energy delivered to the CMP system.
8. For Large Power Billing Customers, the processing of bills and forwarding of usage and billing data may not be completed within the time frame specified in the Precepts because two manual bills must be generated for each account.

## **Meter Reading and Billing Cycles**

CMP has 20 meter reading and billing “cycles” each month.

## **Net Energy Billing**

Net Energy Billing is available to certain customers in accordance with the applicable Precepts. For these customers, the usage amount transmitted to the Provider will be the Customer’s net usage, and the Provider’s load obligation will be based on the Customer’s net usage. Any excess generation provided by Net Energy Billing Customers will be used to reduce total system load and a load profile developed specifically for this purpose will be used.

## **Off-Cycle Terminations:**

A Competitive Electricity Provider or Customer may request an off-cycle termination of service from the Competitive Electricity Provider as of a desired date. In either case, the Customer will be transferred to the Standard Offer as of the effective date of the termination. The requesting party must specify whether usage should be prorated, or an actual meter reading should be obtained for billing purposes.

If an actual meter reading is required, CMP will schedule it as soon as is practical, usually within three (3) business days. If the Provider or Customer requests an off-cycle read on a specific date, CMP will honor that date if possible. When an actual meter reading for an off-cycle drop is requested for a Customer with kW demand, the kW demand billing determinants will be measured separately for each partial period of the normal billing cycle.

If usage is prorated, the off-cycle termination will be effective on the date requested, as long as the request is made at least one day in advance.

Fees for off-cycle terminations will be charged to the requesting party, in accordance with CMP’s Terms and Conditions.

## **Standard Offer Rate Classes**

Standard Offer Rate Classes for CMP’s customers are as follows:

**Residential/Small Commercial:** Includes all customers defined as residential by CMP’s Terms and Conditions, and non-residential customers that take service under a core customer class that does not include a demand charge

**Medium Non-Residential:** Includes all non-residential customers that take service under a core customer class that includes a demand charge and in which a customer’s maximum demand does not exceed 399 kW.

**Large Non-Residential:** Includes all non-residential customers that are not small non-residential or medium non-residential customers.

At any point in time, a customer's Standard Offer Rate Class will be determined according to CMP's rate class in which the customer is taking service.

**Cost of Uncollectibles:**

CMP will pay the Provider for all energy sold to Standard Offer Customers based upon the Provider's bid price(s) and the Provider's percentage of total load for the Standard Offer rate class(s), less an allowance for uncollectible accounts, as specified in this Agreement. The allowances for uncollectible accounts will be:

Residential/Small Non-Residential Class: 1.2%  
Medium Non-Residential Class: .2%  
Large Non-Residential Class: .1%

Actual meter readings or estimated meter readings will be the basis for monthly payments to the Provider.

**EDI Processing Schedule:**

The processing schedule for transmitting data through EDI will be posted on CMP's Supplier Website page ([www.cmpco.com/competition/supplier](http://www.cmpco.com/competition/supplier)).

**Standard Bill Format for Consolidated Utility Billing:**

The Standard Bill Format for Consolidated Utility Billing will be in compliance with the applicable Precepts. Samples are attached hereto.

The Consolidated Utility Billing Service includes bill calculation, printing, mailing, collections, remittance processing and funds transfers. CMP will assess a fee to the Provider for each bill issued, in accordance with CMP's Terms and Conditions. The fee will be computed and assessed monthly, based on a) the number of bills issued for each Standard Offer Rate Class, times b) the fee per bill, times c) the Provider's share of total load(s) for the rate class(s).

**Payment Transfer Method**

CMP will transfer payments to the Provider in accordance with the applicable Precept. Payments will be transferred via ACH to the bank account designated by the Provider in Exhibit B.

**Information Disclosure Label Mailing:**

Information disclosure labels will be sent by CMP to all Standard Offer Customers in the Residential/Small Commercial and Medium Commercial rate classes four times per year, as required by the applicable Precepts. A fee will be charged to the Provider for this service in accordance with CMP's Terms and Conditions.

**Load Obligation & Settlement Calculations:**

CMP shall determine the Supplier's hourly loads and report such to the ISO-NE in accordance with NEPOOL Market Rules and Procedures 18 "Settlement": and 20 "Procedure for the Determination of Loads", and the MPUC Chapter 321 Rule, "Load Obligation and Settlement Calculations for Competitive Providers of Electricity". CMP is the "Assigned Meter Reader" with ISO-NE for the Provider's load asset account.

1. CMP will develop Load Profiles for three customer groups: Residential, Small Commercial and Industrial (Small C&I) and Large Commercial & Industrial (Large C&I). CMP's breakpoint for the Small C&I profiled customer group is 20 kW or less. The Large C&I profiled customer group is greater than 20 kW and less than 400 kW. CMP will develop Deemed Load Profiles for unmetered loads. Profiles for 1998 will be available to providers via the Internet in CMP's Supplier Website beginning in June 1999.
2. CMP will use telemetered interval data adjusted for line losses for all telemetered Customers who are read daily to develop customer-specific Dynamic Load Profiles for settlement. (Interval meters installed for surveying purposes are considered temporary and are not available for use in individual billing or settlement calculations.) All CMP Customers whose maximum monthly demand equals or exceeds 400 kW will be telemetered.
3. Each profile will contain 24-hourly profiles that may be used to represent each day of a year. Each daily load profile will represent an average per-customer load at the point of retail delivery. Each profile will represent a 24-hour day that can be identified by an indicator such as month, day of the week, weather condition, and so forth.
4. Daily Settlement Reports: By 1 p.m. of the second business day following the trading period, CMP will report the hourly load responsibility of the Provider to ISO-NE in conformance with ISO-NE requirements, and to the Provider in the same format via the same means used to transmit the data to ISO-NE.
5. Monthly Settlement Reports: Consistent with the timing requirements of NEPOOL Market Rule 18, the daily or monthly load responsibility for each Provider will be re-estimated using the most recent monthly kWh billing information. The methodology for calculating the Provider load responsibility will be identical to the daily method but the daily estimated energy use of profiled customers will reflect the billing kWh for that month. The monthly energy differences will be reported to ISO-NE in accordance with their requirements. The monthly settlement will be reported in the same format to the Provider as the monthly energy difference, or the hourly difference, via electronic mail to the Provider.
6. MPUC Reporting: CMP filed a sampling and data validation report with the MPUC on 12/1/98. CMP will file a profiling methodology report with the MPUC by 12/1/99. This report will detail the method CMP will use to create profiles from samples, estimate daily supplier loads, and estimate month-end energy difference. CMP filed a line-loss study with the MPUC on 3/1/99 which is posted on CMP's Supplier Website. CMP will post updates to this information for providers to access for forecasting purposes.

### **CMP Services and Fees for Providers:**

Services provided to Providers by CMP, and applicable fees, are listed in Section 43 of CMP's Terms and Conditions.

**T&D Utility Business Contact:** \_\_\_\_\_  
**Title:** \_\_\_\_\_  
**Phone:** \_\_\_\_\_  
**FAX:** \_\_\_\_\_  
**E-mail address:** \_\_\_\_\_

**T&D Utility Technical Contact:** \_\_\_\_\_  
**Title:** \_\_\_\_\_  
**Phone:** \_\_\_\_\_  
**FAX:** \_\_\_\_\_  
**E-mail address:** \_\_\_\_\_

**EXHIBIT B**

**STANDARD OFFER ELECTRICITY PROVIDER INFORMATION**

**Failure to fill out this form completely will render the T&D unable to provide services for the Provider. The Provider shall submit revisions to this document within 5 working days of any changes to the information herein.**

**General Information for Licensed Provider:**

Provider Name \_\_\_\_\_

Corporate Address \_\_\_\_\_

Dun & Bradstreet number \_\_\_\_\_

Date of MPUC License \_\_\_\_\_

Business contact \_\_\_\_\_

Title \_\_\_\_\_

Phone number \_\_\_\_\_

Facsimile number \_\_\_\_\_

E-mail address \_\_\_\_\_

Technical EDI contact \_\_\_\_\_

Title \_\_\_\_\_

Phone number \_\_\_\_\_

Facsimile number \_\_\_\_\_

E-mail address \_\_\_\_\_

Authorized Signature: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

**Complete one form for each "Doing Business As" entity of the Provider.**

"Doing Business As": \_\_\_\_\_

DBA Contact \_\_\_\_\_

Title \_\_\_\_\_

Phone number \_\_\_\_\_ Fax number \_\_\_\_\_

E-mail address \_\_\_\_\_

Dun's # \_\_\_\_\_ Dun's+4 \_\_\_\_\_

ISO-NE Load Asset Account # \_\_\_\_\_ Effective Date \_\_\_\_\_

**Value Added Network (VAN) Service** \_\_\_\_\_

Phone number \_\_\_\_\_

EDI Trading Partner ID \_\_\_\_\_

Attach VAN transmission schedule (In-bound & Out-bound).

**Banking Information**

1. Bank name \_\_\_\_\_
2. Bank phone \_\_\_\_\_
3. Routing & transit number (ABA) \_\_\_\_\_
4. Bank account number \_\_\_\_\_
5. Federal tax id \_\_\_\_\_

**Consolidated Utility Billing Service**       Yes       No

1. Customer account number format \_\_\_\_\_
2. Company name for bill print \_\_\_\_\_
3. Customer service phone number for bill print \_\_\_\_\_
4. Business hours for bill print \_\_\_\_\_
5. Participate in T&D budget plans? \_\_\_\_\_
6. Types of Rate Structures offered:     Flat     Blocked     TOU     seasonal
7. Types of determinants used:         kWh     kWd     kVard     kVarh
8. Attach rate descriptions.

Authorized Signature: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

## EXHIBIT C

### PRECEPTS

The Precepts encompassed in this Agreement include the following, but are not limited to:

- Maine's Restructuring Act: Chapter 316 codified as 35-A M.R.S.A §§ 3201-3217
- Maine Public Utilities Commission Rules and Regulations:
  - Chapter 301** Standard Offer Service
  - Chapter 305** Licensing Requirements, Annual Reporting, Enforcement and Consumer Protection Provisions for Competitive Provision of Electricity
  - Chapter 306** Uniform Information Disclosure and Informational Filing Requirement
  - Chapter 321** Load obligation and Settlement Calculations for Competitive Providers of Electricity
  - Chapter 322** Metering, Billing Collections and Enrollment Interactions Among Transmission and Distribution Utilities and Competitive Providers of Electricity
  - Chapter 320** Service Standards of Electric Utilities
  - Chapter 81** Residential Utility Service Standards for Credit and Collection Programs
  - Chapter 86** Disconnection and Deposit Regulations for Non-Residential Utility Service
  - Chapter 870** Late Payment Charges, Interest Rates to be Paid on Customer Deposits, and Charges for Returned Checks
  - Chapter 313** Customer Net Energy Billing
  - Chapter 360** Cogeneration and Small power Production
- Terms & Conditions of the T&D Utility filed and approved by the MPUC
- Maine Electronic Business Transaction Standards
- Restated NEPOOL Agreement
- NEPOOL Market Rules
- NEPOOL OATT
- T&D Utility Transmission Tariff



- ISO Tariff
- NMISA Tariff
- Any other applicable FERC jurisdictional tariff, rate schedule or agreement