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Purpose: The purpose of this Exhibit is to allow Supplier the option to directly collect amounts it is owed by its customers for past due balances of generation service charges, including late payment charges for generation service.

Under the following conditions, Central Maine Power Company (CMP) will apply payments received directly by Supplier to the account of a customer being supplied generation service from Supplier.

- Supplier must inform the customer that any payments received directly from the customer to Supplier will be applied only to past due generation service.
- Supplier must inform the customer that any payments for T&D services owed to CMP must be sent directly to CMP and such payments cannot be sent to Supplier.
- Supplier must inform the customer that if past due balances are due CMP for T&D services, customer is responsible for payment of such and that if payment is not received by CMP, than the customer is subject to disconnection pursuant to MPUC Rules & Regulations.
- The Business Contact of Supplier, as designated in the Competitive Electricity Agreement (or such other agent as designated in writing to CMP by such Business Contact), shall inform CMP's Supplier Services department (via e-mail at supplierservices@cmpco.com or by fax at (207) 621-6538) that payment has been received directly from a customer for past due generation service. Supplier shall include the customer name, CMP account number and the amount of payment that has been sent directly to Supplier from said customer.
- CMP shall apply payment of stated dollars to past due generation service. Payment shall be allocated to oldest charges first; such allocation shall include late payment fees for generation service as well as generation service. Until payment is applied by CMP to the customer's account, any subsequent bill(s) will include additional late fees on past due balances. In the event that subsequent billing includes late fees on dollars that Supplier has collected, Supplier can request such charges to be removed from customer account. Notification of cancellation of late fees must be sent to Supplier Services as indicated above.
- CMP shall, through EDI transaction 820, notify Supplier that payment has been applied to the customer account. The EDI transaction shall include the payment amount and the customer account number.
- Once payment has been applied, Supplier must review the EDI transaction to ensure that the payment was in fact applied to the intended account. If payment has been applied inaccurately, Supplier must inform CMP of such error within 2 Business Days following delivery of the 820 transaction. CMP must fix any error within 2 Business Days following notification by Supplier. Failure to acknowledge EDI transaction indicates Supplier's acceptance.
- Upon acceptance that the payment has been accurately applied, Supplier has full responsibility for any further collection activity necessary to complete this transaction and understands that CMP will treat the amount as paid for all purposes, including for the purpose of allocating future payments received from the customer.
- This section describes what happens in the event that a customer makes duplicate payment for generation service to both CMP and Supplier. If CMP receives payment for generation service charges from the customer prior to notification from Supplier, CMP will notify Supplier if the entire payment amount cannot be applied to generation service charges. If CMP cannot apply Supplier directed dollars to the customer account, the Supplier will be responsible for refunding any overpayment to the customer. If the customer and the Supplier agree, the Supplier may hold the

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customer balance until such time as there is an outstanding balance on the account for generation service charges. The Supplier would then need to notify CMP of payment subsequent to the issuance of a customer bill. If a customer payment is received by CMP after Supplier notification of direct customer payment, a credit balance will reside on the T&D portion of the customer account, and will not be redirected to the Supplier portion of subsequent bills. In this case, CMP would refund the credit balance directly to the customer at the customer's request.

Susan E. Clary _____

Signature: _____
Manager – Supplier Services, Settlement
& Load Research
Central Maine Power Company

Printed Name:

Signature: _____
Title _____

