



# MAINE TAX ALERT

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## Maine Tax Portal Will be Implemented in October 2021

Beginning soon, the Maine Tax Portal will provide improved functionality and access for all Maine taxpayers and practitioners, integrating the taxes administered by Maine Revenue Service into a single online system. The Maine Tax Portal will enable online filing, allowing taxpayers and practitioners to make online payments, view bills and notices, and perform account maintenance activities such as adding or removing addresses and closing an account.

Beginning in October 2021, the Maine Tax Portal will replace current online services and support expanded online services for the following tax types:

- Corporate Income Tax
- Franchise Tax
- Insurance Premiums Taxes (including Fire and Non-Admitted Premiums)
- Estate Tax
- Health Care Provider Tax
- Blueberry, Potato, Mahogany Quahog, and Railroad Excise Taxes
- Marijuana Excise Tax

Once the Maine Tax Portal goes live in October, taxpayers may create an online account and access the system. All taxpayers registered for the tax types noted above will receive an invitation to set up an online account for the Maine Tax Portal via U.S. Postal Service in October or November.

Taxpayers registered for the tax types listed above will receive, via U.S. Postal Service, an invitation for a Maine Tax Portal live webinar to be held on October 1, 2021, which will provide:

- an overview of the Maine Tax Portal functions and schedule of implementation,
- a demonstration of how to register for and use the online services available, and
- information on the browser types and releases that may be used to access the Maine Tax Portal.

This webinar will be recorded and made available for viewing on-demand.

Over the coming months, we will answer frequently asked questions and update the rollout schedule for all other tax types at [Maine.gov/Revenue/Portal](https://www.maine.gov/Revenue/Portal).

During the transition and beyond, Maine Revenue Services will continue to support those who elect to file paper returns, make payments by check, or correspond via the U.S. Postal Service. We will also continue to support Modernized E-File (MeF).

Any questions about the Maine Tax Portal can be submitted to [taxpayerassist@maine.gov](mailto:taxpayerassist@maine.gov) with "MTP" in the subject line.

## 2021 State Tax Symposium

Registration is now open for the 2021 State Tax Symposium presented by Maine Revenue Services (MRS) – and designed for taxpayers, tax professionals, accountants, Enrolled Agents, CPAs, tax attorneys, financial planners and others who need to keep informed of changing and existing state tax laws. [Click Here to Register Now!](#)

MRS' State Tax Symposium is a virtual webinar providing State of Maine tax updates and current agency highlights.

**What:** 2021 State Tax Symposium presented by Maine Revenue Services  
**Where:** Zoom virtual platform  
**When:** Thursday, September 23, 2021; 8:00 am to 5:00 pm  
**Cost:** \$10 per person  
**CPE credit:** 9.6 hours  
**CLE credit:** 8.0 hours

You must attend the entire day to receive continuing education credits. The Symposium does not qualify for IRS CE Credits for Enrolled Agents.

Visit <https://www.maine.gov/revenue/2021Symposium> to view the brochure. Please forward questions to Michael Fortin at [compliance.tax@maine.gov](mailto:compliance.tax@maine.gov).

## Careers at MRS

The mission of MRS is to fairly and efficiently administer the tax laws of the State of Maine, while maintaining the highest degree of integrity and professionalism.

MRS is looking for smart, motivated, and team-oriented people to join our team. Benefits include:

- Public service
- Competitive salary
- MainePERS retirement plan and deferred compensation
- Qualifying employer for federal student-loan forgiveness
- Generous insurance and paid leave (including all state holidays)
- Flexible spending accounts and longevity pay
- Gym membership reimbursement
- Tuition reimbursement for continuing education

Regularly posted, full-time positions at MRS include the Tax Examiner and Revenue Agent positions. Click the following link for more information about these positions:

<https://apps.web.maine.gov/cgi-bin/bhrssalary/jobs.pl>.

If you are interested in building your career with MRS, please sign up to receive notifications of new MRS job openings here: <https://portal.maine.gov/taxalert/careers>.

Current job openings at MRS are listed here: [www.maine.gov/revenue/about/career-opportunities](http://www.maine.gov/revenue/about/career-opportunities).

## Fraud Alert

If you believe you are a victim of identity theft or that a breach of personally identifiable information has occurred, contact MRS at (207) 624-7658 or email [fraudalert.mrs@maine.gov](mailto:fraudalert.mrs@maine.gov) as soon as possible. Timely notification assists MRS in preventing fraudulent tax refunds.

<u>Department</u>	<u>Telephone Numbers</u>	<u>FAX Numbers</u>	<u>E-mail Addresses</u>
Taxpayer Contact Center	(207) 624-9784	(207) 287-6975	<a href="mailto:taxpayerassist@maine.gov">taxpayerassist@maine.gov</a>
Central Registration	(207) 624-5644	(207) 287-6975	<a href="mailto:taxregistration@maine.gov">taxregistration@maine.gov</a>
Collections & Compliance	(207) 624-9595	(207) 287-6627	<a href="mailto:compliance.tax@maine.gov">compliance.tax@maine.gov</a>
Corporate Tax	(207) 624-9670	(207) 624-9694	<a href="mailto:corporate.tax@maine.gov">corporate.tax@maine.gov</a>
E-file Help Desk (1040 ONLY)	(207) 624-9730	(207) 287-6628	<a href="mailto:efile.helpdesk@maine.gov">efile.helpdesk@maine.gov</a>
Electronic Funds Transfer	(207) 624-5625	(207) 287-3618	<a href="mailto:efunds.transfer@maine.gov">efunds.transfer@maine.gov</a>
Estate & Fiduciary Tax	(207) 626-8480	(207) 624-9694	<a href="mailto:estatetax@maine.gov">estatetax@maine.gov</a>
Fuel & Special Taxes	(207) 624-9609	(207) 287-6628	<a href="mailto:fuel.tax@maine.gov">fuel.tax@maine.gov</a>
Forms Request Line	(207) 624-7894		
Individual Income Tax Assistance	(207) 626-8475	(207) 624-9694	<a href="mailto:income.tax@maine.gov">income.tax@maine.gov</a>
Insurance Premium Tax	(207) 624-9753	(207) 624-9694	
NexTalk (TTY Service)	(888) 577-6690		
Payment Plan/Income Tax	(207) 621-4300	(207) 621-4328	<a href="mailto:compliance.tax@maine.gov">compliance.tax@maine.gov</a>
Payment Plan/Other	(207) 624-9595	(207) 287-6627	<a href="mailto:compliance.tax@maine.gov">compliance.tax@maine.gov</a>
Practitioners' Hotline	(207) 626-8458	(207) 624-9694	
Property Tax	(207) 624-5600	(207) 287-6396	<a href="mailto:prop.tax@maine.gov">prop.tax@maine.gov</a>
Public Communications	(207) 626-8478	(207) 624-9694	
Sales Tax	(207) 624-9693	(207) 287-6628	<a href="mailto:sales.tax@maine.gov">sales.tax@maine.gov</a>
Tax Clearance Letters	(207) 624-9595	(207) 287-6627	
Office of Tax Policy	(207) 624-9677	(207) 287-3618	
Taxpayer Advocate	(207) 624-9649	(207) 287-3618	<a href="mailto:taxpayer.advocate@maine.gov">taxpayer.advocate@maine.gov</a>
Withholding Tax	(207) 626-8475	(207) 624-9694	<a href="mailto:withholding.tax@maine.gov">withholding.tax@maine.gov</a>
Tax Violations Hot Line	(207) 624-9600		

This publication is designed to keep taxpayers, tax practitioners and the general public informed of developments, problems, questions and matters of general interest concerning Maine tax law, policy, and procedure. The articles in this newsletter are not designed to address complex issues in detail, and they are not a substitute for Maine tax laws and/or regulations.

Suggestions for the Tax Alert?

**Please contact:**

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